



DATASHEET

RightFax Connector for Hummingbird Enterprise DM

Send, Receive and Manage Faxes Directly from Hummingbird Enterprise DM to Reduce the Time, Cost and Complexity of Distributing and Managing Your Business Information

OVERVIEW

To stay competitive in today's business environment, legal firms and other organizations must minimize the time, cost and complexity of distributing and managing their business information while safeguarding information security. With the high volumes of information that flow internally and externally from an organization, this is not always a simple task.

To address this challenge, Hummingbird, a leader in supplying advanced document and content management solutions and Captaris, a leader in Business Information Delivery solutions, have joined forces to bring RightFax enterprise faxing capabilities to users of Hummingbird Enterprise DM.

The RightFax Connector for Hummingbird integrates with Hummingbird Enterprise DM allowing users to send, receive and manage faxes directly from within the Hummingbird DM environment they use to store and manage document-based business information. The combined solution streamlines information distribution and management by giving organizations a secure, reliable and integrated way to retrieve, profile, deliver and archive business information.

INTEGRATED FAXING CAPABILITIES DIRECTLY FROM HUMMINGBIRD DM ENVIRONMENT

An add-on module to a RightFax server, the RightFax Connector for Hummingbird enables Hummingbird DM users to send, receive and manage business-critical fax documents directly from their Hummingbird DM environment. The advantages:

Enhances productivity and efficiency - The Connector for Hummingbird eliminates time wasted manually faxing documents, or printing and re-scanning fax documents, freeing users to focus on more value-added activities.

Reduces costs - The Connector for Hummingbird can cut document delivery costs by up to 90 percent by eliminating redundant, costly and inefficient manual processes and associated equipment, supply and labor costs.

Streamlines fax workflow - The Connector for Hummingbird enables users to efficiently send documents directly from the Hummingbird applications they use to manage documents. This streamlines information workflow processes without interrupting routines.

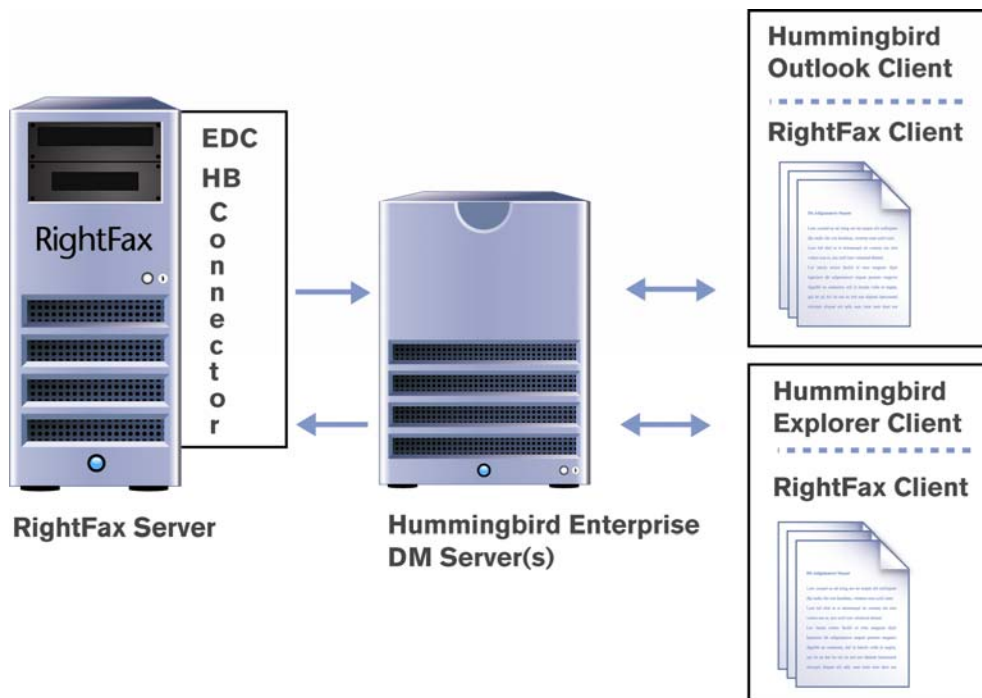
Enhances security - The RightFax Connector for Hummingbird eliminates error prone manual fax handling processes and provides real-time fax monitoring and audit trail to safeguard information privacy and accuracy.

Accelerates business cycle - The RightFax Connector for Hummingbird allows users to instantaneously process inbound and outbound faxes from their Hummingbird DM system. This enhances customer service and reduces information processing timelines, which can significantly accelerate the business cycle.

FEATURES

- Client side integration with Hummingbird DM for both Microsoft Outlook and Microsoft Explorer
- Create, send, receive and manage fax documents directly from Hummingbird DM environments or from the document's native application
- Manually import sent and received faxes into Hummingbird DM repository
- Direct server-side integration with connection to Hummingbird DM repository servers
- Full or partial automation (server-side) of all inbound faxes into Hummingbird DM repositories
- Automatically track status and update fax history
- Automatically attribute, retrieve, assign or verify billing codes to a document for cost recovery tracking
- Use billing lists from Hummingbird DM, or any ODBC source with the RightFax client software
- Track, log and monitor fax dataflow
- Index, profile and filter documents based on fax metadata
- Built-in reporting that lets users analyze and measure fax traffic by such things as users, billing code and destination

HOW IT WORKS



REQUIREMENTS

- RightFax Business or Enterprise Server 8.7 and above
- Hummingbird DM Enterprise 5.1 and above

FOR MORE INFORMATION

Captaris is a leading provider of Business Information Delivery solutions that integrate, process and automate the flow of messages, data and documents. Captaris produces a suite of proven products and services, in partnership with leading enterprise technology companies, delivered through a global distribution network. Captaris has installed over 80,000 systems in 44 countries with 93 of the Fortune 100 using the company's award-winning products and services to reduce costs and increase the performance of critical business information investments. For more information please contact us at www.captaris.com or call +1.520.320.7000.

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